# **Understanding Agile Scrum Roles and Conflict Resolution**

# **Suggested solution to the scenarios**

1. Facilitate a discussion to align on project objectives. Use data or customer feedback to inform prioritisation decisions.
2. Implement strategies to improve communication, such as setting clearer expectations for updates, addressing remote collaboration tools, or fostering an open and inclusive team culture.
3. Conduct a team workshop to clarify roles, responsibilities, and expectations. Provide training if needed and encourage open discussions about individual strengths and contributions.
4. Facilitate a technical discussion, encourage knowledge sharing, and seek a consensus on the best approach. Consider involving technical leads or architects to provide guidance.
5. Analyse historical data to improve estimation accuracy, implement capacity planning, and conduct regular retrospectives to identify and address issues with the planning process.
6. Provide education on Agile principles, share success stories from other teams, and involve team members in the decision-making process to address concerns and build a sense of ownership.